

Sage Timberline Office

Service Messaging

To communicate quickly with technicians in the field, Service Messaging application is an add-on module to our Service Management software.

Service Messaging allows you to transmit work order details to field techs equipped with alphanumeric paging-enabled devices. Companies with Web-enabled paging services are able to send pages to field techs and log each page into a reporting and tracking file. You can re-notify technicians by automatically sending a second page and choosing from 40 different fields to customize information you want to send. Service Messaging increases your efficiency and reduces technician travel costs.

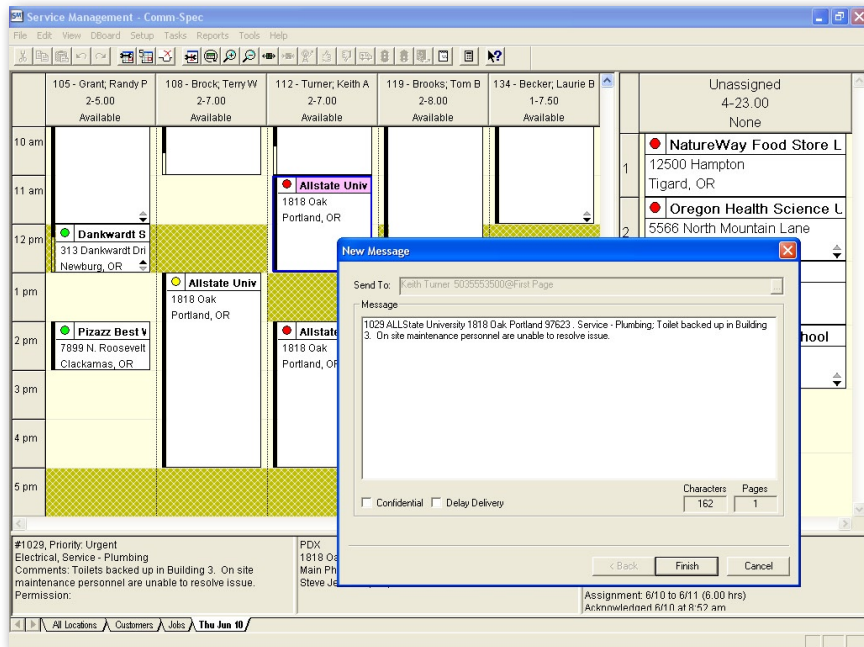
Messaging features and efficiencies

- Transmit work order details immediately to technicians equipped with alphanumeric pagers.
- From the field, instantly update the dispatch board with work order status and changes.
- Increase efficiency and reduce technician travel costs.
- Log each page for historical reporting and tracking purposes.
- Easily re-send pages at any time.
- Choose from 40 different fields to customize information you send to technicians.

Service Messaging is a part of Sage Timberline Office, fully integrated operations and financial software for construction and real estate professionals.

BENEFITS

- Save travel time by electronically transmitting work orders to field technicians
- Field technicians can easily update the dispatch board without coming back to the office



◀ Transmit work order details instantly from the Service Management dispatch board to technicians using alphanumeric paging to streamline communication.